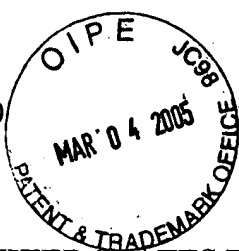


Docket No.: 87428.1500
Customer No.: 30734



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of :
: Eva KLUGE : Art Unit 2121
: Serial No.: 10/002,614 : Examiner: Thomas K. PHAM
: Filed: November 29, 2001 :
For: ELECTRONIC PRODUCT/SERVICE MANUAL

AMENDMENT UNDER 37 CFR § 1.111

Assistant Commissioner for Patents
Washington, DC 20231

Sir:

This is in response to the Office Action dated February 22, 2005. In view of the following remarks, Applicant respectfully requests the Examiner to reconsider and withdraw the outstanding rejections and allow all claims pending in the application.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.